Your privacy is very important to Community Housing Services Agency Inc. (CHSA) and CHSA Development. For this reason, we have developed this policy to inform you how we collect and use the information we gather from visitors to our website.

# Minor and children's privacy

The information, services, and products discussed on our website are not intended for use by anyone under the age of 18, and we do not market to individuals under 18 years old. If you are concerned that any information has been submitted to us by someone under age 18, please contact us at (912) 651-2169 and ask to speak to the Website Administrator.

### Information we collect

#### 1. Site use

The collection of certain information allows us to analyze trends and traffic on our website and make it as accessible and useful to as many visitors as possible. The Community Housing Services Agency Inc. collects your <u>IP address</u> and tracks which pages you view each time you visit. Additionally, we may collect device address, device ID, web browser type, device type, web pages or sites you visit immediately before or after visiting our site, date, and timestamps of your visit, access, or use of the site, and other such information.

#### 2. Cookies

<u>Cookies</u> are small text files generated by a website and sent to your computer upon visiting that website. These files are used to improve your experience as a visitor to our site and may either be deleted upon the end of your visit or retained by your computer until they are deleted by you. If you delete or reject cookies, you may still use our website.

### 3. Information you supply

If you choose to complete a form on our site to submit information to CHSA or CHSA Development, or to make a donation to CHSA, the information you supply may contain non-public, personally identifiable information including, but not limited to, names, email addresses, credit card information, physical addresses and donation information. CHSA makes every effort to safeguard the information you supply on our website, using

### Use of information collected

Community Housing Services Agency Inc. may use information collected through your use of this website to analyze trends in the use of our site by visitors, to improve existing products or services, to improve features and functionality of the website, to develop new products or services, and/or to provide service and information you have requested from CHSA. CHSA does not sell any personal information it acquires through your use of our website. We will disclose any information collected through your use of this website to appropriate authorities when required by law.

# **Third-party services**

The CHSA website may include links to services provided by third parties. Any information you provide on third-party sites or services is provided directly to the operators of those services and is subject to the privacy and security policies of those operators. Community Housing Services Agency Inc. is not responsible for the content or privacy practices of third-party sites or services to which links or access is provided. All site visitors are encouraged to educate themselves about the privacy and security practices and policies of any third party before disclosing personal information to that party.

# **Data security**

Community Housing Services Agency Inc. uses certain physical, administrative, and technical safeguards to protect any personal data we collect or maintain. Community Housing Services Agency Inc. cannot ensure or warrant the security of any information you transmit to us, and any such transmission is done at your own risk. Also, Community Housing Services Agency Inc. cannot guarantee such information will not be subjected to unauthorized access, disclosure, alteration, or destruction if our safeguards are breached. Should Community Housing Services Agency Inc. learn of a breach of data we maintain, all applicable laws and regulations will be followed, including appropriate notifications provided to the owners of such information.